

	QUALITY POLICY	БОЛАШАК-АТЫРАУ / BOLASHAK-ATYRAU
		POLICY-QA-001 rev00
		Date:25 Dec 2014

Quality Policy

Bolashak Atyrau's success is dependent on its ability to provide services to its Customer to the highest possible standards into terms of quality, efficiency and ease to do business with. As such Bolashak Atyrau has established and will continue to maintain and improve a quality system that meets all the requirements of ISO 9001. Bolashak Atyrau's focus is to ensure its DIRECT STAFF has the correct resources to be able to provide its Customer with a high quality and efficient service.

The Managing Director has the ultimate responsibility for the quality & efficiency of Bolashak Atyrau's Services and requires all Bolashak Atyrau DIRECT STAFF to take the responsibility for the quality of their tasks within the requirements of the Quality Management System. The Managing Director shall appoint a Quality Management Manager/Representative that has the role to oversee the use and continued improvement of the Quality Management System.

The Quality Management System will be structured to fit the Business Processes of Bolashak Atyrau and the Quality Objectives will be measured and monitored on a regular basis and if required actions will be taken to ensure continual improvement. The Quality Objectives may be revised at any time by Management decision and as a minimum Management will review the objectives on a yearly basis as part of the Management Review.

December 2014



Quintin Goldie
Managing Director